



# ***Tracking Solutions*** ***A Guide on Barcode Scanning,*** ***Geofence, GPS, Portals, & More***



***Serving for Over 50 Years***  
***NY, Metro Area & Tri-State***

***212 • 260 • 5800***  
***www.rdsdelivery.com***  
***37-41 Vernon Blvd, LIC, NY***

# Capabilities

## 1. Does your service provide GPS tracking for in-transit specimens?

### a. How can \*Your Company\* view GPS location of specimens in real time?

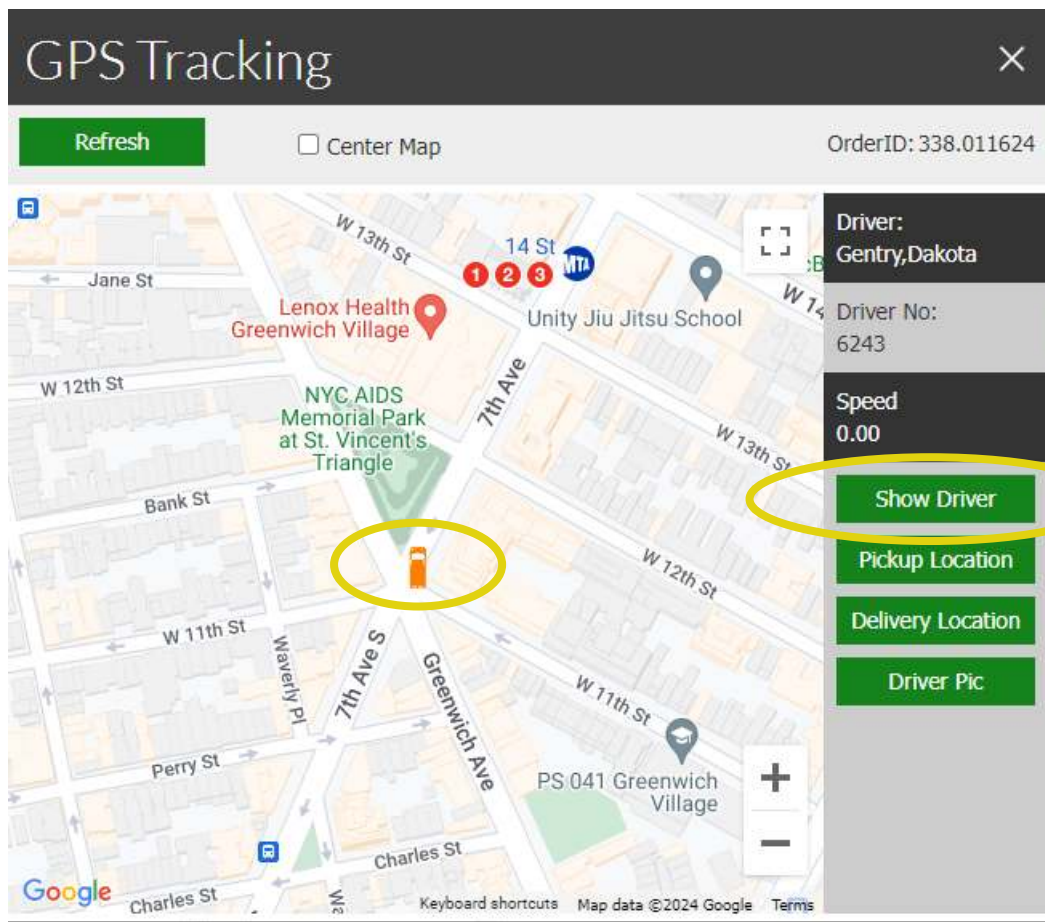
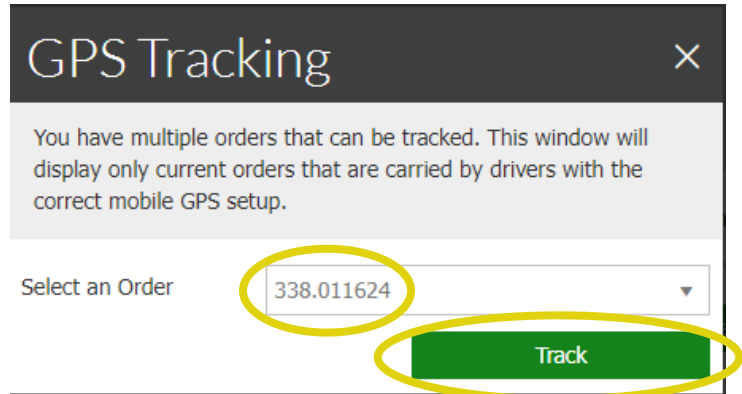
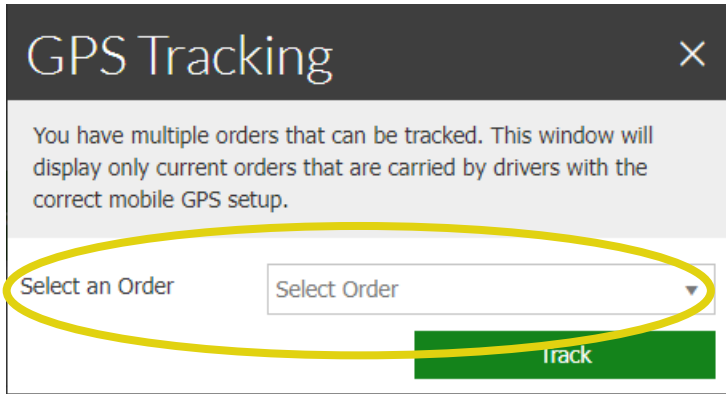
Main New Order **Tracking** Accounting Reports Address Book References My Profile Admin

Tracking Choose Display **GPS Track Current Orders**

Hide Search Options ▾

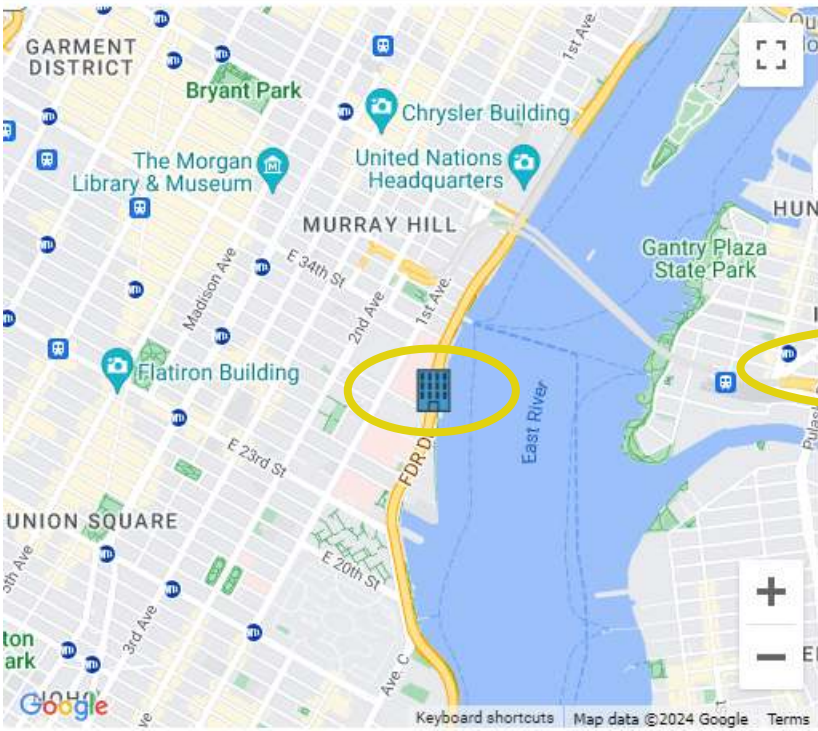
OrderTrackingID#:	<input type="text"/>	Vehicle Type: *	<b>*All Vehicles</b> Courier LiftgateTruck Sprinter
Status:	<b>*All</b> ▾	(Pickup Date) From:	<input type="text"/>
RefNo:	<input type="text"/>	(Pickup Date) To:	<input type="text"/>
RefNo2:	<input type="text"/>	(Delivery Date) From:	<input type="text"/>
Package Type: *	<b>*All Packages</b> Bag Box Envelope	(Delivery Date) To:	<input type="text"/>
Service Type: *	<b>*All Services</b> /Hourly /Priority /Same Day	(Order Submitted Date) From:	1/16/2024
		(Order Submitted Date) To:	1/16/2024

Show Advanced Options ▸



# GPS Tracking

Refresh  Center Map OrderID: 338.011624

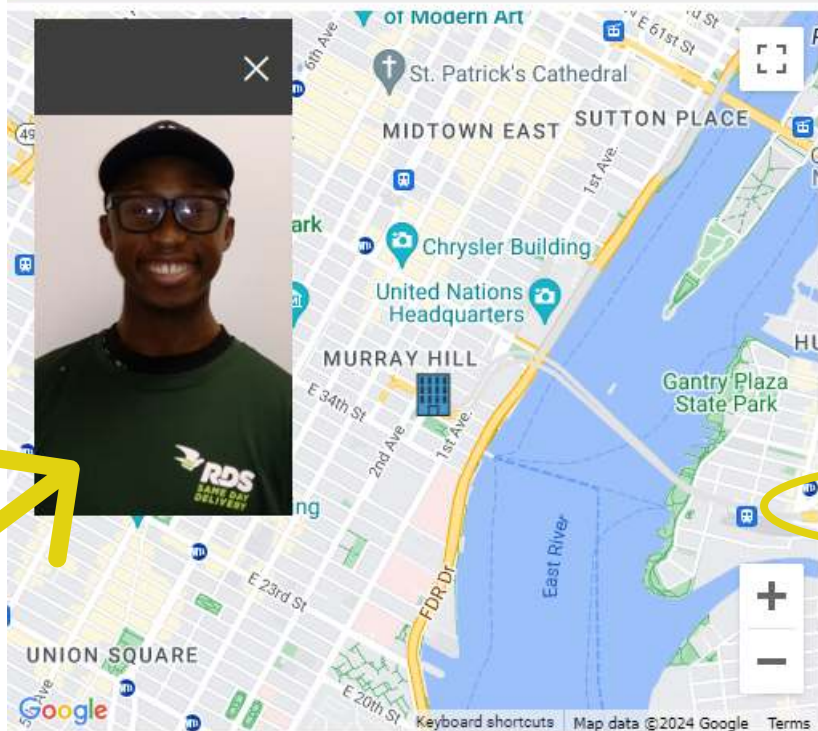


Driver: Gentry, Dakota  
 Driver No: 6243  
 Speed: 0.00

Show Driver  
 Pickup Location  
 Delivery Location  
 Driver Pic

# GPS Tracking

Refresh  Center Map OrderID: 338.011624



Driver: Gentry, Dakota  
 Driver No: 6243  
 Speed: 0.00

Show Driver  
 Pickup Location  
 Delivery Location  
 Driver Pic



## b. Can \*Your Company\* search for the location of specific specimens?

Show Advanced Options ▾

Expand Grid   Select All   Print Labels   Show Results

All Next Stops Are Highlighted in Yellow

Export to Excel

Drop Columns Here for Expanded View

Select ...	OrderID	Pickup Company	Pickup Street	Pickup City	Pickup Date	Pickup Fro...	Pickup
Total							

◀ ◁ 0 ▷ ▶ 100 items per page   No items to display ↻

Hide Advanced Options ▾

Wild Card Field: Pkg Ref#1[Barcode]   Delivery Company:

Wild Card Value: ? 40233678   Ordered By:

Pickup Company:

AccountNo(s): control+click for multiple

Current Acct. - [10535]  
\*All Accounts

Expand Grid   Select All   Print Labels   Show Results

All Next Stops Are Highlighted in Yellow

Hide Advanced Options ▾

Wild Card Field:	<input type="text" value="Pkg Ref#1[Barcode]"/>	Delivery Company:	<input type="text"/>
Wild Card Value: ?	<input type="text" value="40233678"/>	Ordered By:	<input type="text"/>
Pickup Company:	<input type="text"/>		
AccountNo(s): control+click for multiple	<input type="text" value="Current Acct. - [10535]"/> <input type="text" value="*All Accounts"/> <input type="text" value="NYU Treasury Finance Dept[10535]"/>		

Expand Grid

Select All

Print Labels

Show Results

All Next Stops Are Highlighted in Yellow

Export to Excel

Drop Columns Here for Expanded View

Select ...	OrderID	Pickup Company	Pickup Street	Pickup City	Pickup Date	Pickup Fro...	Pickup
<input type="checkbox"/>	312.011024	Group	180 E Pulaski Rd	Huntington Station	01/11/2024	01/11/2024 09:00	01/11/ 10:16
<b>Total</b>							

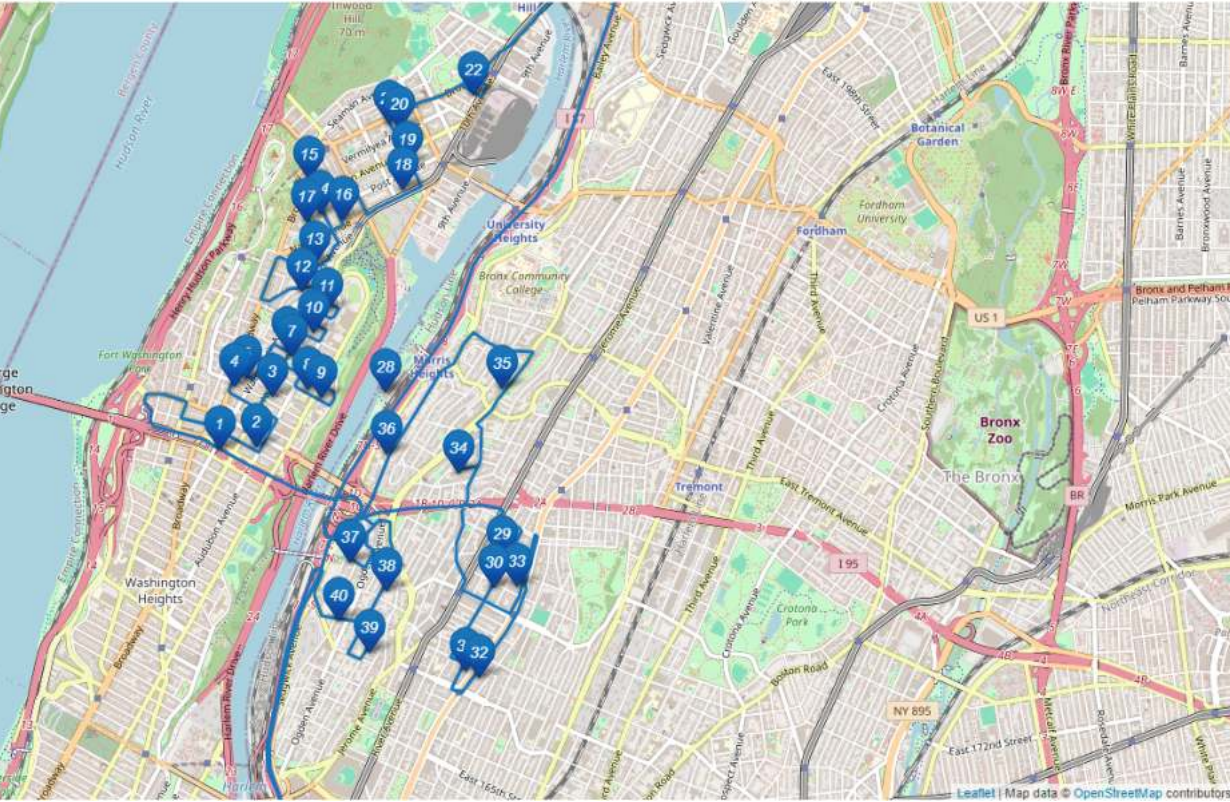
100 items per page

1 - 1 of 1 items

## 2. Does your service have a routing software that estimates ETA of delivery?

SmartRouteViewer Job List Settings Logout

Orders: (1) Stops: (40) Un-Served: (0)



Show/Hide All

Route: 20183301	Stops: 40
Distance: 35	Time: 06:33
Order: 397 102022	Drop-off
Name:	111 Wadsworth Avenue
Address:	111 Wadsworth Avenue, New York, NY 10473
ETA-ETD:	08:00 to 08:06
Time Window:	08:00 to 18:00
Cargo Type:	Box
Quantity:	1
Service Type:	Route Misc
Order: 380 102022	Drop-off
Order: 383 102022	Drop-off
Order: 340 102022	Drop-off
Order: 388 102022	Drop-off
Order: 436 102022	Drop-off
Order: 439 102022	Drop-off
Order: 447 102022	Drop-off
Order: 391 102022	Drop-off
Order: 342 102022	Drop-off

## a. How can \*Your Company\* view the ETA (e.g., via dashboard)?

Justin  
NYU Treasury Finance Dept  
Logout

Quick Quote Quick Track

Main New Order **Tracking** Accounting Reports Address Book References My Profile Admin

### Tracking

Choose Display GPS Track Current Orders

Hide Search Options ▾

OrderTrackingID#:

Status:

RefNo:

RefNo2:

Package Type: \*   
Bag  
Box  
Envelope

Service Type: \*   
/Hourly  
/Priority  
/Same Day

Vehicle Type: \*   
Courier  
LiftgateTruck  
Sprinter

(Pickup Date) From:

(Pickup Date) To:

(Delivery Date) From:

(Delivery Date) To:

(Order Submitted Date) From:

(Order Submitted Date) To:

Show Advanced Options ▸

Expand Grid Select All Print Labels **Show Results**

All Next Stops Are Highlighted in Yellow

Export to Excel

### GPS Tracking

Refresh  Center Map OrderID: 339.011624

Driver: Garcia, Jesse  
Driver No: 6267  
Speed: 0.00

Show Driver  
Pickup Location  
Delivery Location  
Driver Pic

(Order Submitted Date) To:

Show Advanced Options ▸

All Next Stops Are Highlighted in Yellow

Export to Excel



b. Is it possible to automatically send notification to receiving labs in case an ETA is not met?

Yes,

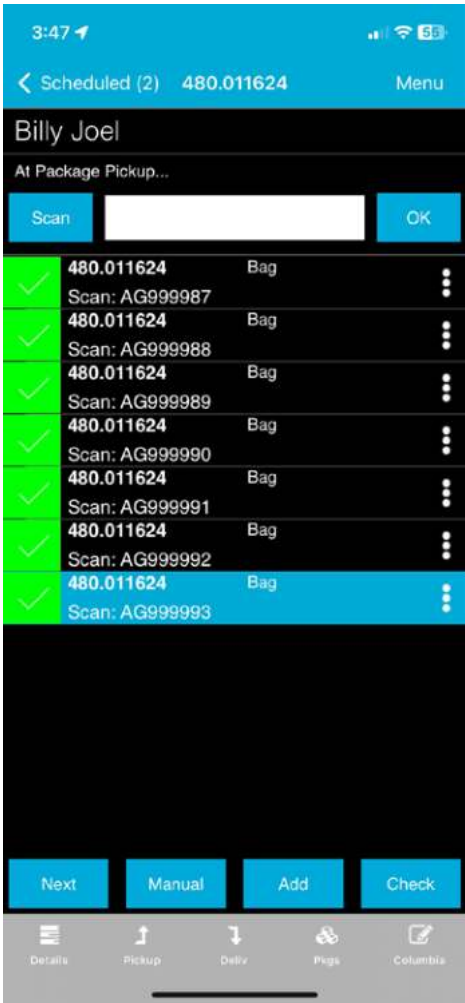
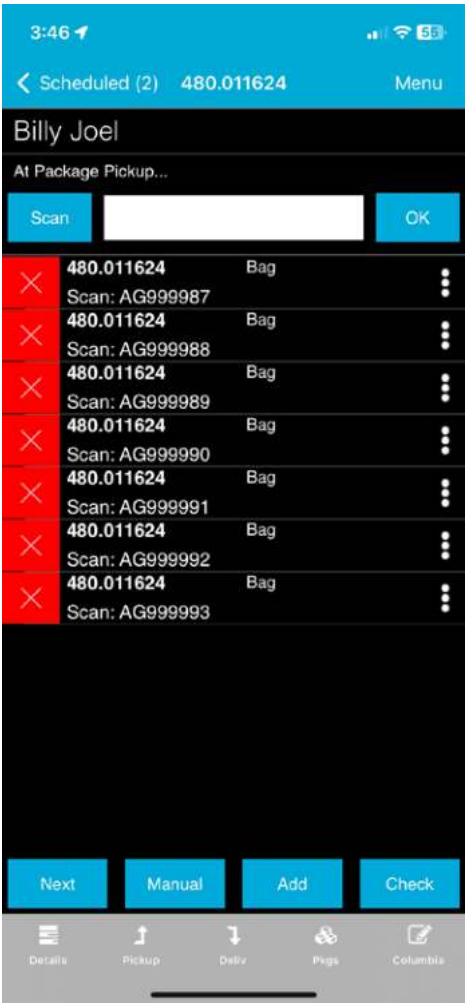
- On demand jobs in route
- Prescheduled jobs / Customization

**3. Can your system do a completeness check whether a courier has taken all the packing lists?**

**For example, if one site has multiple packing lists, the courier would scan each packing list barcode (on tote bag) and match it with the packing list IDs to confirm every packing list has been picked up**

Yes,

- Predetermined packages versus added packages



## 4. Can your system provide specific pick-up and drop-off instructions based on location for your couriers? E.g. bin number, security code needed

### Pick Up Information:

NYU NRAD

765 Stewart Ave 2nd Fl

Garden City, NY 11530-4713

Contact: Rachele (Shelly) Rubin/Michele Petker

Phone: 516-222-2022 Ext. 2205

### Delivery Information:

NYU Cashiers

1 Park Ave Lower Level

New York, NY 10016-5802

Contact: Michelle Castillo

Phone: 646-754-7066

### Pickup Special Instructions:

go to front desk, they will direct you to desk with scan

### Del. Special Instructions:

\*\*PARKING at KIMMEL BUILDING BAY 1 -- On FDR Drive Service Road - 2nd loading dock area on your right\*\* GO UP THE Elevator TO THE 1ST FLOOR, WALK TOWARD THE FRONT OF THE BUILDING ONCE YOU GO THROUGH DOUBLE DOORS LOOK FOR TISCH CASHIERS ON THE FAR RIGHT HA

## 5. What are your options to provide temperature monitoring during transit?

### Fridge/Freezer Thermometer



## 6. What level of tracking for chain of custody (including audit logs) can you provide while specimens are in transit (between clinic and lab)?

[Print Single Label](#)
[Print Order](#)
[Print Friendly](#)

[Select Document] [view](#) [download](#) [delete](#) [Attach File](#)

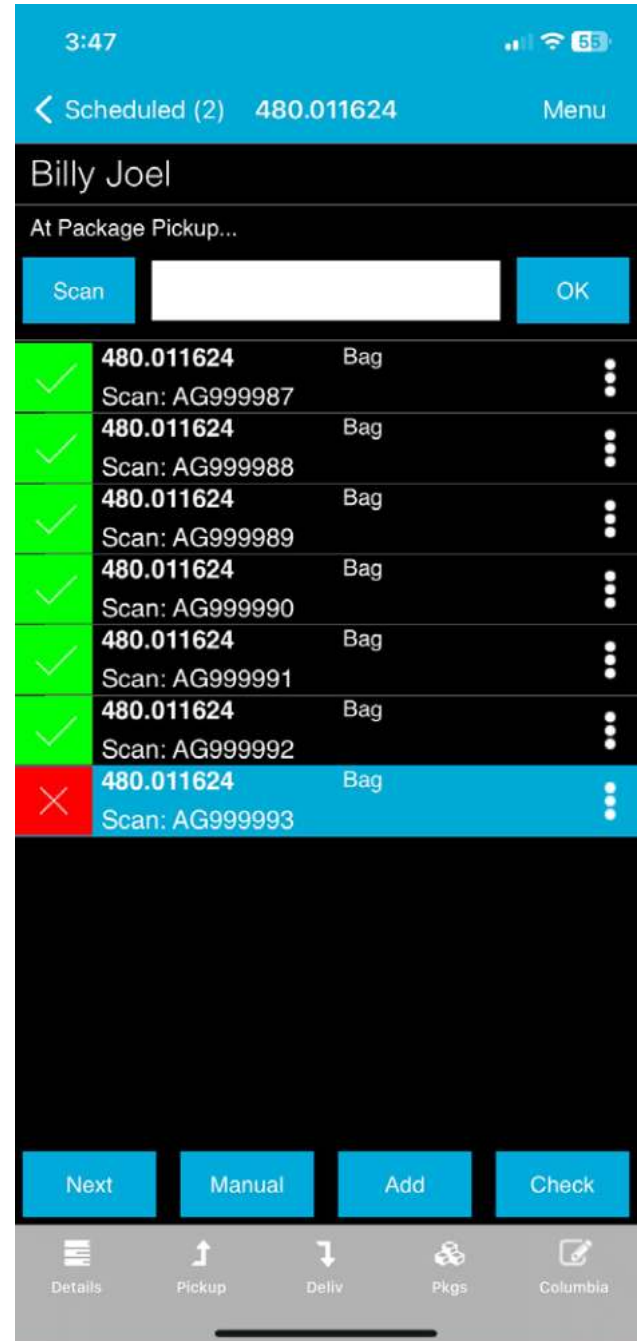
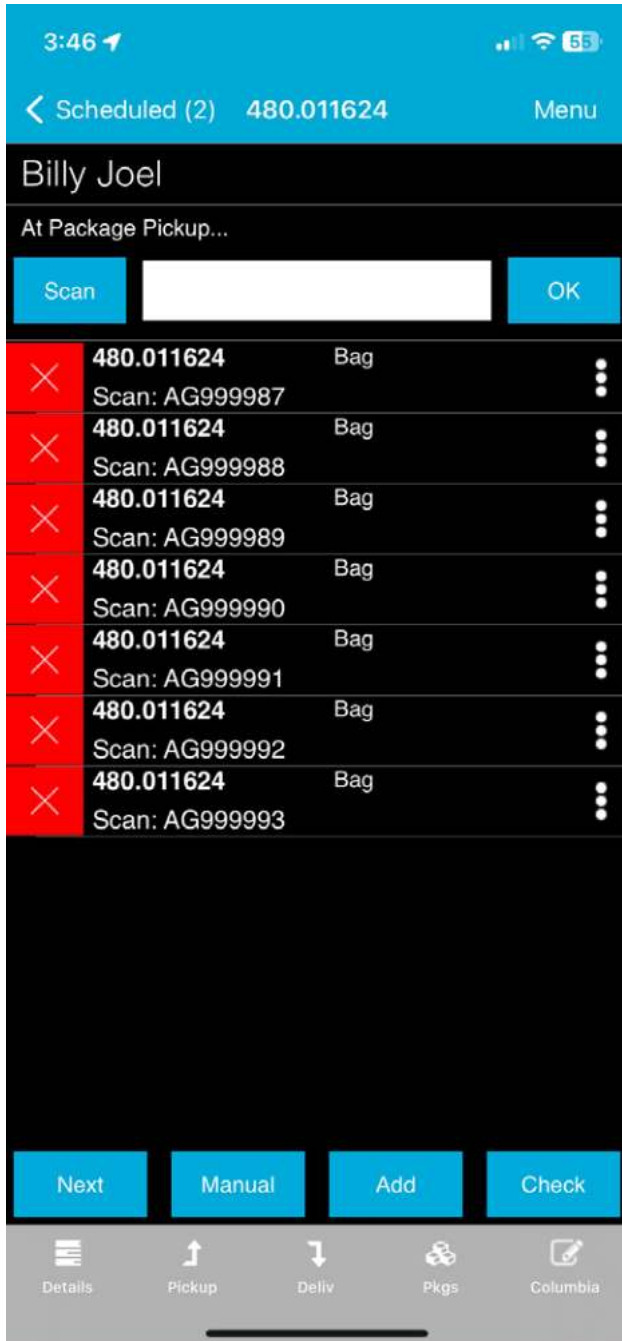
New York, NY	1/9/2024 3:20:40 PM	EST	Delivery Scan [DG24795802]
New York, NY	1/9/2024 3:19:30 PM	EST	Delivery Scan [DG24795750]
New York, NY	1/9/2024 3:18:56 PM	EST	Delivery Location Scan [ONEPARKAVE_CASHIERSOFFICE]
New York, NY	1/9/2024 3:18:00 PM	EST	Shipment reached Delivery location
New York, NY	1/9/2024 12:55:59 PM	EST	Pickup completed and signed by [Martina]
New York, NY	1/9/2024 12:55:11 PM	EST	Pickup Scan [DG24795802]
New York, NY	1/9/2024 12:55:11 PM	EST	Pickup Scan [DG24795750]

## 7. What level of tracking for chain of custody (including audit logs) can you provide while specimens are in transit (within one building - e.g., from the OR to the lab)?

[Select Document] [view](#) [download](#) [delete](#) [Attach File](#)

New York, NY	1/9/2024 3:19:37 PM	EST	Delivery Scan [A 38652032]
New York, NY	1/9/2024 3:18:56 PM	EST	Delivery Location Scan [ONEPARKAVE_CASHIERSOFFICE]
New York, NY	1/9/2024 3:18:00 PM	EST	Shipment reached Delivery location
New York, NY	1/9/2024 12:52:42 PM	EST	Pickup Scan [A 38652032]
New York, NY	1/9/2024 12:47:59 PM	EST	Pickup completed and signed by [Chely]
New York, NY	1/9/2024 12:42:52 PM	EST	Pickup Location Scan [MADAVEORTHO_145E32NDSTFL4]
New York, NY	1/9/2024 12:42:00 PM	EST	Driver reached Pickup location

## 8. Can your system do a completeness check at drop-off to ensure the courier has dropped off all expected specimens?



## 9. What proof of delivery can your system provide?



*Justin Moshensky,*

**Thank you for your order!**

You can track your shipment here:

[Track Shipment](#)

If you have any questions or need support, you can call us at 212-260-5800 and reference your Tracking# 485.011624.



Our courier **Justin Moshensky** just made your pick up.



*Justin Moshensky,*

**Thank you for your order!**

You can track your shipment here:

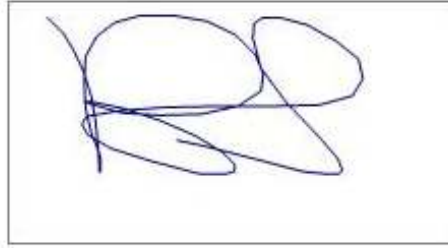
[Track Shipment](#)

If you have any questions or need support, you can call us at 212-260-5800 and reference your Tracking# 480.011624.



Our courier **Justin Moshensky** just made your delivery.

POD Signature:



POP Signature:



VPOD:



VPOP:



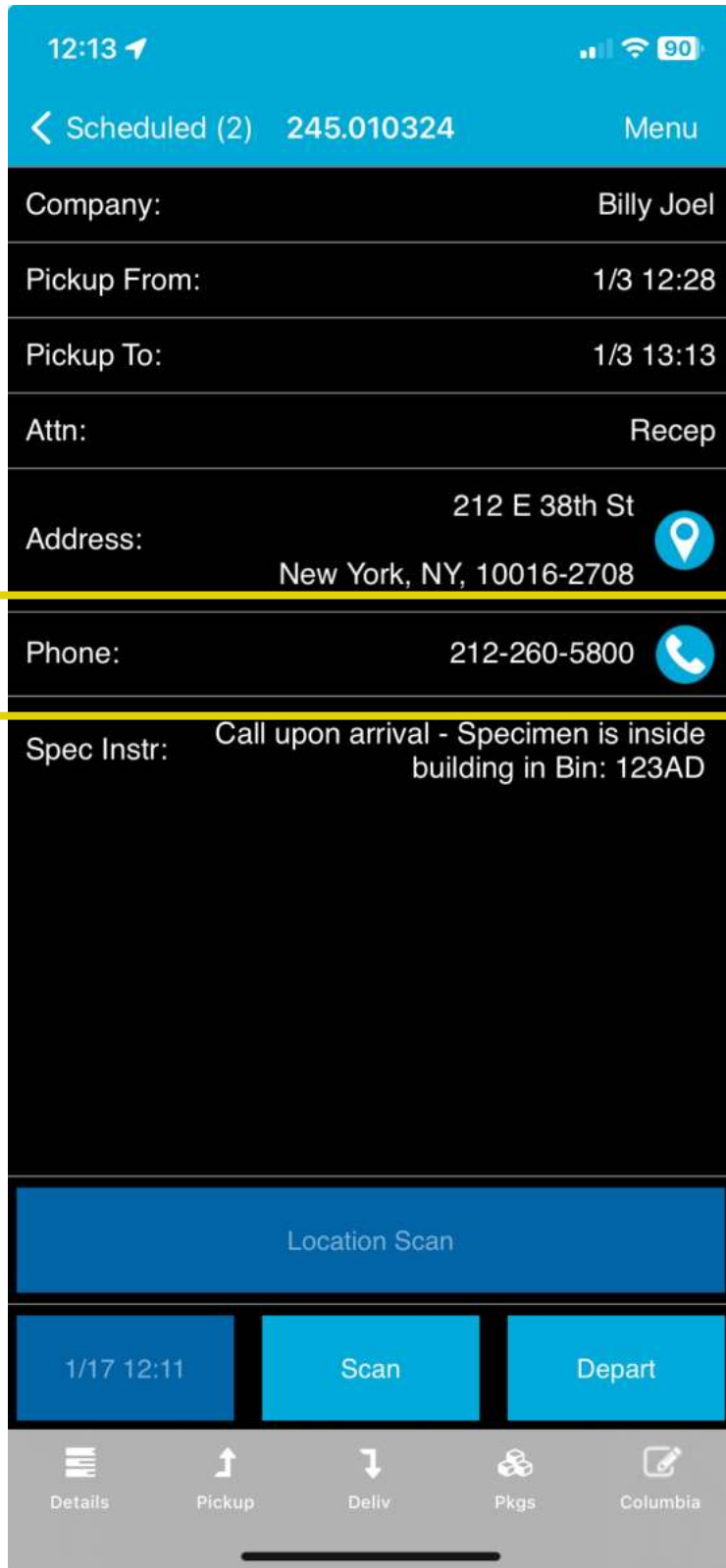
# Communication

## 13. What are your options to establish communication between the courier, the sending clinic, and the receiving lab?

- Chat Management
- Mobiletek App
- Email
- Phone

The screenshot displays a software interface with a '72.011524 Client Chats' window overlaid. The window contains a table with the following data:

Start Chat	Contact Type	Contact Name	Contact Company	Mobile
Chat	Caller	Michele Castillo	NYU Treasury Financ...	646-754-7066
Chat	Pickup Contact	Camille Cole	NYU Langone Ophtha...	212-263-2573
Chat	Delivery Contact	Michelle Castillo	NYU Cashiers	646-754-7066





# ***Last-Mile Resources***

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- **Meet The Passionate Team Behind Your Deliveries**
- **Awards & Recognitions**
- **Cutting-Edge Technology**
- **Same-Day Delivery Logistics & Warehousing**



Google Rating  
★★★★★  
195+ 5-Star Review



# **Contact Information**

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**David Zogby, COO**

**david@rdsdelivery.com**

**212.260.5800 Ext. 220**

**Larry Zogby, CEO**

**larry@rdsdelivery.com**

**(917) 418-7105**



Google Rating



195+ 5-Star Review





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